

UTAH  
*dual fuel heat pumps*

Get up to \$1,800 cash back

FIND A CONTRACTOR

[← VIEW MORE HEATING AND COOLING REBATES](#)

## How to apply

**Step 1**

Prior to starting a project, find a program-eligible HVAC contractor.

[FIND A CONTRACTOR →](#)

**Step 2**

Review the rebate qualifications and list of required documents with your contractor and apply online within 180 days of project completion.

[APPLY ONLINE →](#)



## Save on a high-efficiency heat pump and furnace combination

Dual fuel technology combines the efficient heating and cooling performance that you get from a heat pump with the consistent heating capacity of a gas furnace. In summer, the heat pump works like a high-efficiency central air conditioner. In spring, fall and winter it provides cost-effective and efficient heating, while the gas furnace takes over only when needed during the coldest months of the year.

Check out these resources to learn more about dual fuel technology:

- [Dual fuel heat pump info sheet](#)
- [Dual fuel heat pump technical sheet in English and Spanish](#)
- [Heat pump overview video](#)
- [Take a modern heat pump for a spin. Learn more here.](#)

Building a new home? If so, we offer [Wattsmart rebates to qualified builders](#) for energy upgrades to make your new home more efficient and comfortable.

### Rebates and qualifications

Equipment purchases and services	Customer rebate
Dual fuel heat pump conversion Tier 1 (10 HSPF 16 SEER) or (8.5 HSPF2 / 15.2 SEER2) > with 80 AFUE Furnace	\$1,600
Dual fuel heat pump conversion Tier 2 (12 HSPF 18 SEER) or (10.2 HSPF2 / 17 SEER2) > with 80 AFUE Furnace	\$1,800
Dual fuel heat pump conversion Tier 1 (9 HSPF, 15 SEER) or (7.5 HSPF2, 14.3 SEER2) > with 90 AFUE Furnace	\$1,600
Dual fuel heat pump conversion Tier 2 (9.5 HSPF, 16 SEER) or (8.1 HSPF2, 15.2 SEER2) > with 90 AFUE Furnace	\$1,800

Trade ally rebates are available, [click here](#) for details.

#### Ensure the home qualifies:

- Must be an existing home, not new construction.
- Multifamily homes up to 3 units per foundation qualify. For individually owned/owner-occupied high-rise units, please contact program staff for approval. See [Multifamily Program](#) for more information.
- The previous primary system must have been a permanently installed natural gas or propane ducted system that served at least 80% of the home's conditioned living space.
- Oil, wood heating, and pellet stove conversions do not qualify.

#### Requirements for dual fuel heat pump electric & gas conversion

- Dual fuel heat pumps with 80 AFUE and furnace must be a minimum 9 HSPF and 15 SEER

- Dual fuel heat pump with 70 AFUE gas furnace must be a minimum 7 HSPF and 15 SEER.
- Dual fuel heat pump with 80 AFUE gas furnace must be a minimum 10 HSPF and 16 SEER.
- Work must be completed by a Program-eligible HVAC Contractor listed on the [Program-Eligible HVAC Contractor List](#).
- Dual fuel heat pump must be installed according to the specifications outlined in the [Utah Technical Specifications Manual](#).
- New dual fuel heat pump must be the current primary heat source and must service at least 80% of the home's conditioned living space.
- Dual fuel heat pump must be a new, air-source split or packaged unitary heat pump with an AHRI (Air Conditioning, Heating, and Refrigeration Institute) Standard Rating Cooling Capacity of 65,000 BTU/hr (5.4 tons) or less.
- Heat pump must be listed on the [AHRI Certified Directory](#)

#### Additional program rules:

- Submit all documents so they are received within 180 days of the qualifying service completion.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.
- If applying for a multifamily property (up to 3 units per foundation), please submit one application per unit. For individually owned/owner-occupied high-rise units, please contact program staff for approval. See our custom [Multifamily Program](#) for more information.

#### Required documents:

- [Dual Fuel Pump Application](#), completed and submitted
- Itemized receipt or contractor invoice
  - [View sample document](#)
- AHRI certificate
- [Third Party Payment Addendum](#) for applicants who would like to forward payment to a third party not listed on the utility account.

Rebates are associated with the most recent tariff filing approved by the Utah Public Service Commission. All rebates are subject to change with 45 days' notice. Additional terms and conditions may apply.

#### Customer eligibility

Residential electric customers residing in the state of Utah who purchase their electricity from Rocky Mountain Power on rate schedules 1, 2, or 3 qualify. Landlords who own rental properties served by the company in the state of Utah where the tenant is billed on rate schedules 1, 2 or 3 also qualify for this program. You can locate your rate schedule on your bill or by calling 1-888-221-7070.

#### Application details

Prior to starting a project, find and contact a [participating heating and cooling contractor](#). Note that some rebates require a qualified contractor to install your new equipment. Review the eligibility requirements, rebate qualifications and the list of required documents with your contractor before submitting your rebate application. Equipment and service work may be inspected for compliance

Please include the following with your online application:

- Your Rocky Mountain Power account number.
- Digital image of your itemized receipt or contractor's invoice.

Important details:

- Complete and submit your online application within 180 days of installation.
- Your rebate will be issued within 14 business days after we review and approve your application. Missing information may delay processing and delivery.
- Please enter your service address and account number exactly as it's shown on your bill. You can find this information in the areas indicated below.

The image shows a utility bill from Rocky Mountain Power with several red annotations and callouts:

- Address Callout:** A yellow box says "When applying for a rebate, please don't use this address." with an arrow pointing to the address: JOE SMITH, MARY SMITH, 1234 CANYON RD, SUNSET UT 00000-0000.
- Service Address Callout:** A red circle highlights "1234 Canyon Rd Sunset UT" with the note "Use this one instead!".
- Rate Schedule Callout:** A red circle highlights "Residential 1 Schedule 3" with the note "Use this one instead!".
- Account Number Callout:** A red circle highlights the account number "00000000" with the note "Use this one instead!".
- Item 5 - Electric Service Table:**

SEWER NUMBER	SERVICE PERIOD	From	To	DAYS	Previous	Current	METER	BAROMETR USED	MULTIPLIER	THIS MONTH
00000000	Oct 14, 2022	Nov 15, 2022	S2	12835	12553	1.0	418	kwh		
- Historical Data - ITEM 5:** A bar chart showing average kWh per day from Nov 2021 to Nov 2022. The current month (Nov 2022) shows a peak of approximately 35 kWh per day.
- Your Average Daily kWh Usage by Month:**

MONTH	Nov 2021	Nov 2022
Avg kWh per Day	18	35
Total kWh	418	0
Avg kWh per Day	13	0
Cost per Day	\$1.57	\$0.00

## Contact Us

To check the status of your application, visit the [Online Rebate Portal](#).

For other incentive application support questions, please email us at [Wattsmarthomes@rockymountainpower.net](mailto:Wattsmarthomes@rockymountainpower.net). We will respond to your inquiry within one business day.

Please visit our [Frequently Asked Questions](#) page and you may find an instant answer to your question.

### BUSINESS HOURS

Monday – Friday  
9 a.m. to 5 p.m. MST



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Changes to Wattsmart Homes Program in Utah – Effective May 1, 2024 – [Learn more here](#)