

UTAH

ductless heat pumps

Get up to \$1,700 cash back

FIND A CONTRACTOR

[← VIEW MORE HEATING AND COOLING REBATES](#)

How to apply

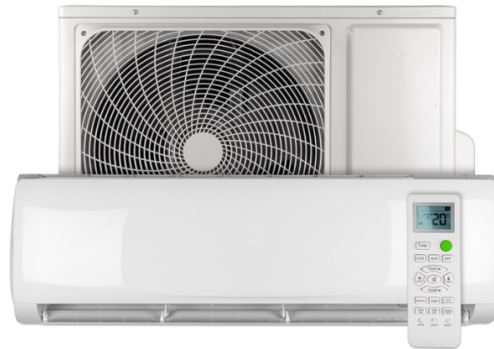
Step 1

Prior to starting a project, find a program-participating HVAC contractor.

[FIND A CONTRACTOR →](#)

Step 2

Review the rebate qualifications and list of required documents with your contractor and apply online within 180 days of project completion.

[APPLY ONLINE →](#)

Go ductless and find your comfort zone

Make the move to a ductless heat pump and earn cash back on your purchase. It's a simple upgrade that's far more efficient than baseboards and wall heaters. Enjoy savings of up to 50% on your heating and cooling costs, and with no invasive ductwork, installation is easy and affordable.

Check out these resources to learn more about ductless technology:

- [Ductless heat pump info sheet](#)
- [Ductless heat pump technical sheet in English and Spanish](#)
- Take a modern heat pump for a spin. [Learn more here.](#)

Rebates and qualifications

Equipment purchases and services	Customer rebate
Electric Resistance Heat Conversion – Multi-head ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$1,700
Electric Resistance Heat Conversion – Single-head ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$1,300
Electric Resistance Heat Conversion – Ducted mini-split heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$1,700
Supplemental ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$600

Trade ally rebates are available, [click here](#) for details.

Ensure the home qualifies:

- Must be an existing home, not new construction.
- Multifamily homes up to 3 units qualify. For individually owned/owner-occupied high-rise units, please contact program staff for approval.

Requirements for all ductless heat pumps:

- Gas, oil, wood heating, pellet stoves, and propane systems conversions do not qualify.
- Minimum 9 HSPF / 16 SEER or 8.1 HSPF2 / 16 SEER2.
- Work must be completed by a [program-participating HVAC contractor](#).
- Ductless heat pump must be installed according to the specifications outlined in the [Utah Technical Specifications Manual](#).
- Ductless heat pump must be a new AHRI (Air Conditioning, Heating, and Refrigeration Institute) rated ductless (mini-split) system and must be listed on the AHRI Certified Directory: [ahridirectory.org](#).
- Ductless heat pump must employ an inverter driven outdoor compressor unit and a variable speed fan for indoor

lower and be fully ductless.

Additional requirements for single-head ductless, multi-head ductless and ducted heat pumps:

- Previous primary heat source must have been a permanently installed electric resistance heating system (e.g. electric furnace, electric ceiling/wall heat) serving at least 80% of the home's conditioned living space.
- Rebate is not offered to customers replacing an existing ducted heat pump.

Additional requirements for supplemental ductless heat pumps:

- Gas heated homes qualify.
- Ductless heat pump must be used as a supplemental heat source for cold spots or for a new/bonus room and primary heat source must be in service.

Additional program rules:

- Submit all documents so they are received within 180 days of the qualifying service completion.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.
- If applying for a multifamily property (up to 3 units per foundation), please submit one application per unit. For individually owned/owner-occupied high-rise units, please contact program staff for approval. See our custom [Multifamily Program](#) for more information.

Required documents:

- [Ductless heat pump application](#), completed and signed.
- Itemized receipt or contractor invoice.
- [Third Party Payment Addendum](#) for applicants who would like to forward payment to a third party not listed on the utility account.
- AHRI certificate

Rebates are associated with the most recent tariff filing approved by the Utah Public Service Commission. All rebates are subject to change with 45 days notice. Additional terms and conditions may apply.

Customer eligibility

Residential electric customers residing in the state of Utah who purchase their electricity from Rocky Mountain Power on rate schedules 1, 2, or 3 qualify. Landlords who own rental properties served by the company in the state of Utah where the tenant is billed on rate schedules 1, 2 or 3 also qualify for this program. You can locate your rate schedule on your bill or by calling 1-888-221-7070.

Application details

Prior to starting a project, find and contact a [participating heating and cooling contractor](#). Note that some rebates require a qualified contractor to install your new equipment. Review the eligibility requirements, rebate qualifications and the list of required documents with your contractor before submitting your rebate application. Equipment and service work may be inspected for compliance.

Please include the following with your online application:

- Your Rocky Mountain Power account number.
- Digital image of your itemized receipt or contractor's invoice.

Important details:

- Complete and submit your online application within 180 days of installation.
- Your rebate will be issued within 14 business days after we review and approve your application. Missing information may delay processing and delivery.
- Please enter your service address and account number exactly as it's shown on your bill. You can find this information in the areas indicated below.

The image shows a screenshot of a Rocky Mountain Power bill with several red annotations and arrows pointing to specific fields. A yellow box at the top left says "When applying for a rebate, please don't use this address..." with an arrow pointing to the service address "1234 Canyon Rd, Sunset UT 00000-0000". Another yellow box at the top right says "Use this one instead?" with an arrow pointing to the account number "00000000-000 0". A third yellow box at the bottom left says "Please enter your service address and account number exactly as it's shown on your bill." with an arrow pointing to the account number field. The bill itself includes a balance section, a detailed activity section for "ITEM 5 - ELECTRIC SERVICE", and a historical data section with a bar chart showing average daily usage by month.

Your Balance With Us		Payments Received	
	AMOUNT	DATE	DESCRIPTION
Previous Account Balance	\$0.00		
Payments/Credits	\$0.00	Oct 21, 2022	Payment Received - Thank You
New Charges	\$0.00		
Current Account Balance	\$0.00		

Detailed Account Activity	
ITEM 5 - ELECTRIC SERVICE	
1234 Canyon Rd, Sunset UT	
Residential Schedule 1	
METER NUMBER	Service Period From To
00000000	Oct 14, 2022 Nov 15, 2022
EMPOWER METER READING	METER MULTIPLIER
12835 13253	1.0
AMOUNT USED THIS MONTH	
418 kWh	

Your Average Daily kWh Usage by Month		
MONTH (ENDING)	NOV 2022	NOV 2021
Avg Daily Usage	14.4	14.4
Total kWh	418	0
Avg kWh per Day	13.3	0
Cost per Day	\$1.57	\$0.00

Contact Us

To check the status of your application, visit the [Online Rebate Portal](#).

For other incentive application support questions, please email us at Wattsmarthomes@rockymountainpower.net. We will respond to your inquiry within one business day.

Please visit our [Frequently Asked Questions](#) page and you may find an instant answer to your question.

BUSINESS HOURS

Monday – Friday
9 a.m. to 5 p.m. MST

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