

WYOMING  
dual fuel heat pumps

Get up to \$2,000 cash back

FIND A CONTRACTOR

← VIEW MORE HEATING AND COOLING REBATES

How to apply

Step 1

Prior to starting a project, find a program-eligible HVAC contractor.

[FIND A CONTRACTOR →](#)

Step 2

Review the rebate qualifications and list of required documents with your contractor and apply online within 90 days of project completion.

[APPLY ONLINE →](#)



## Save on a high-efficiency heat pump and furnace combination

Dual fuel technology combines the efficient heating and cooling performance that you get from a heat pump with the consistent heating capacity of a gas furnace. In summer, the heat pump works like a high-efficiency central air conditioner. In spring, fall and winter it provides cost-effective and efficient heating, while the gas furnace takes over only when needed during the coldest months of the year.

Check out these resources to learn more about dual fuel technology:

- [Dual fuel heat pump info sheet](#)
- [Dual fuel heat pump technical sheet in English and Spanish](#)
- [Take a modern heat pump for a spin. Learn more here.](#)

### Rebates and qualifications

| Equipment purchases and services | Building type | Customer rebate |
|----------------------------------|---------------|-----------------|
| Dual fuel heat pump conversion   | Single family | \$2,000         |
| Dual fuel heat pump conversion   | Multifamily   | \$750           |

Trade ally rebates are available, [click here](#) for details.

### Ensure the home qualifies:

- Must be an existing home, not new construction.
- Manufactured homes do not qualify.
- Oil, wood heating, and pellet stove conversions do not qualify.

### Additional program rules:

- Submit all documents so they are received within 90 days of the qualifying service completion.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.

### Requirements for dual fuel heat pump electric & gas conversions:

- Work must be completed by a Program-eligible HVAC Contractor listed on the [Program-Eligible HVAC Contractor List](#), do-it-yourself installations are not eligible for rebates.
- SEER/HSPF Requirements:
  - Dual fuel heat pump with 90 AFUE gas furnace must be a minimum 9 HSPF/15 SEER or 7.5 HSPF2/14.3 SEER2.

- Dual fuel heat pump with 80 AFUE gas furnace must be a minimum 10 HSPF/16 SEER or 8.5 HSPF2/ 15.2 SEER2.
- Dual fuel heat pump must be installed according to the specifications outlined in the [Wyoming Technical Specifications Manual](#).
- New dual fuel heat pump must be the current primary heat source and must service at least 80% of the home's conditioned living space.
- Dual fuel heat pump must be a new, air-source split or packaged unitary heat pump with an AHRI (Air Conditioning, Heating, and Refrigeration Institute) Standard Rating Cooling Capacity of 65,000 BTU/hr (5.4 tons) or less.
- Heat pump must be listed on the [AHRI Certified Directory](#).

**Additional requirements for gas & propane conversions:**

- Dual fuel heat pump minimum:
  - 8.5 HSPF/14 SEER or 7.5 HSPF2/14.3 SEER2 – 90 AFUE
  - 10 HSPF/16 SEER or 8.5 HSPF2/15.2 SEER2 – 80 AFUE
- Previous primary system must have been a permanently installed natural gas or propane ducted system that served at least 80% of the home's conditioned living space.
- Furnace and heat pump must be listed on the [AHRI Certified Directory](#).

**Additional program rules:**

- Submit all documents so they are received within 90 days of the qualifying service completion.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.

**Required documents:**

- [Dual Fuel Pump Application](#) completed and submitted.
- Itemized receipt or contractor invoice.
  - [View sample document](#)
- AHRI certificate.
- [Third Party Payment Addendum](#) for applicants who would like to forward payment to a third party not listed on the utility account.

Rebates and qualifications are subject to Wyoming Public Service Commission approval. Additional terms and conditions may apply.

**Customer eligibility**

Residential electric customers residing in the state of Wyoming who purchase their electricity from Rocky Mountain Power on rate schedules 2 or 18 qualify. Landlords who own rental properties served by the company in the state of Wyoming where the tenant is billed on rate schedules 2 or 18 also qualify for this program. You can locate your rate schedule on your bill or by calling 1-888-221-7070.

**Application details**

Prior to starting a project, find and contact a [qualified heating and cooling contractor](#). Note that some rebates require a qualified contractor to install your new equipment. Review the eligibility requirements, rebate qualifications and the list of required documents with your contractor before submitting your rebate application. Equipment and service work may be inspected for compliance.

**Please include the following with your online application:**

- Your Rocky Mountain Power account number.
- Digital image of your itemized receipt or contractor's invoice.

**Important details:**

- Complete and [submit your online application](#) within 90 days of installation.
- Your rebate will be issued within 14 business days after we review and approve your application. Missing information may delay processing and delivery.
- Please enter your service address and account number exactly as it's shown on your bill. You can find this information in the areas indicated below.

Annotations on the bill:

- Use the first name listed as the account holder. (Points to JOE SMITH)
- When applying for a rebate, please don't use this address (Points to PO BOX 123 SUNSET UT 00000-0000)

| This Month's Payment |                 | Your Balance With Us           |                 |
|----------------------|-----------------|--------------------------------|-----------------|
| Previous Amount Due  | 122.00          | Previous Account Balance       | 75.55           |
| Payments/Credits     | -122.00         | Payments/Credits               | -122.00         |
| Payment Plan Amount  | +122.00         | New Charges                    | +263.66         |
| <b>Amount Due</b>    | <b>\$122.00</b> | <b>Current Account Balance</b> | <b>\$217.21</b> |

| Payments Received     |                              | Plan Summary Since Feb 24 |                                |
|-----------------------|------------------------------|---------------------------|--------------------------------|
| DATE                  | DESCRIPTION                  | AMOUNT                    | Beginning Balance              |
| Aug 20, 2024          | Payment Received - Thank You | 122.00                    | +248.29                        |
|                       |                              |                           | -980.29                        |
| <b>Total Payments</b> |                              | <b>\$122.00</b>           | <b>+949.21</b>                 |
|                       |                              |                           | <b>Current Account Balance</b> |
|                       |                              |                           | <b>\$217.21</b>                |

Historical Data - ITEM 2

Your Average Daily kWh Usage by Month

| PERIOD ENDING    | AUG 2024 | AUG 2023 |
|------------------|----------|----------|
| Avg. Daily kWh   | 72       | 73       |
| Total kWh        | 1965     | 1405     |
| Avg. kWh per Day | 54       | 48       |
| Cost per Day     | \$8.51   | \$6.89   |

