

WYOMING  
ductless heat pumps

Get up to \$2,000 cash back

FIND A CONTRACTOR

← VIEW MORE HEATING AND COOLING REBATES

How to apply

Step 1

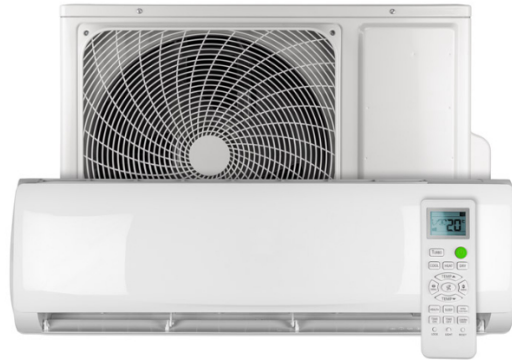
Prior to starting a project, find a program-participating HVAC contractor.

[FIND A CONTRACTOR →](#)

Step 2

Review the rebate qualifications and list of required documents with your contractor and apply online within 90 days of project completion.

[APPLY ONLINE →](#)



## Go ductless and find your comfort zone

Make the move to a ductless heat pump and earn cash back on your purchase. It's a simple upgrade that's far more efficient than baseboards and wall heaters. Enjoy savings of up to 50% on your heating and cooling costs, and with no invasive ductwork, installation is easy and affordable.

Check out these resources to learn more about ductless technology:

- [Ductless heat pump info sheet](#)
- [Ductless heat pump technical sheet in English and Spanish](#)
- Take a modern heat pump for a spin. [Learn more here.](#)

## Rebates and qualifications

Equipment purchases and services	Customer rebate
Electric Resistance Heat Conversion – Single-head ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$1,000
Electric Resistance Heat Conversion – Multi-head ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$2,000
Electric Resistance Heat Conversion – Ducted mini-split heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$2,000
Supplemental ductless heat pump (9.0 HSPF/16 SEER) or (8.1 HSPF2 / 16 SEER2)	\$400

Trade ally rebates are available, [click here](#) for details.

### Ensure the home qualifies:

- Must be an existing single family home to qualify for a single-head or supplemental ductless heat pump.
- Must be an existing single family or multifamily home to qualify for a multi-head ductless heat pump.
- Gas, oil, wood heating, pellet stoves, and propane system conversions do not qualify.
- Work completed must comply with all building codes and standards.

### Requirements for ductless heat pumps:

- Work must be completed by a Program-eligible HVAC Contractor listed on the [Program-Eligible HVAC Contractor List](#), do-it-yourself installations are not eligible for rebates.
- Minimum 9 HSPF / 16 SEER or 8.1 HSPF2 / 16 SEER2.
- Ductless heat pump must be installed according to the specifications outlined in the [Wyoming Technical Specifications Manual](#).
- Ductless heat pump must be a new AHRI (Air Conditioning, Heating, and Refrigeration Institute) rated ductless (mini-

split) system and must be listed on the AHRI Certified Directory: [ahridirectory.org](http://ahridirectory.org).

- Ductless heat pump must employ an inverter driven outdoor compressor unit and a variable speed fan for indoor blower and be fully ductless.
- Rebate is not offered to customers replacing an existing ducted heat pump.

#### Additional requirements for single-head and multi-head ductless heat pumps:

- Previous primary heat source must have been a permanently installed electric resistance heating system (e.g. electric baseboard, electric ceiling/wall heat) serving at least 80% of the home's conditioned living space.

#### Additional requirements for supplemental ductless heat pumps:

- Gas heated homes qualify.
- Ductless heat pump must be used as a supplemental heat source for cold spots or for a new/bonus room.

#### Additional program rules:

- Submit all documents so they are received within 90 days of the qualifying service completion date.
- Ductless heat pump must be installed within 90 days of purchase.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.
- Rebate cannot exceed project costs.
- For customers applying for multifamily properties, please [contact the program](#) for details on how to apply.

#### Required documents:

- [Ductless heat pump application](#), completed and signed.
- Itemized receipt or contractor invoice.
- AHRI certificate.
- [Third Party Payment Addendum](#) for applicants who would like to forward payment to a third party not listed on the utility account.

Rebates and qualifications are subject to Wyoming Public Service Commission approval. Additional terms and conditions may apply.

## Customer eligibility

Residential electric customers residing in the state of Wyoming who purchase their electricity from Rocky Mountain Power on rate schedules 2 or 18 qualify. Landlords who own rental properties served by the company in the state of Wyoming where the tenant is billed on rate schedules 2 or 18 also qualify for this program. You can locate your rate schedule on your bill or by calling 1-888-221-7070.

## Application details

Prior to starting a project, find and contact a [qualified heating and cooling contractor](#). Note that some rebates require a qualified contractor to install your new equipment. Review the eligibility requirements, rebate qualifications and the list of required documents with your contractor before submitting your rebate application. Equipment and service work may be inspected for compliance.

#### Please include the following with your online application:

- Your Rocky Mountain Power account number.
- Digital image of your itemized receipt or contractor's invoice.

#### Important details:

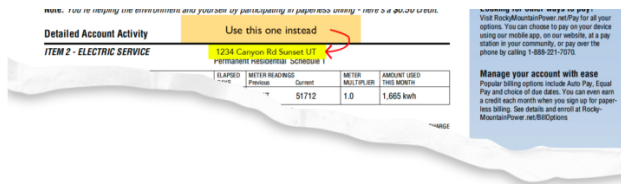
- Complete and [submit your online application](#) within 90 days of installation.
- Your rebate will be issued within 14 business days after we review and approve your application. Missing information may delay processing and delivery.
- Please enter your service address and account number exactly as it's shown on your bill. You can find this information in the areas indicated below.

The image shows a Rocky Mountain Power bill with several annotations. A yellow box on the left says "When applying for a rebate, please don't use this address" with a red arrow pointing to the address: JOE SMITH, 13475 SMITH, PO BOX 123, SUNSET UT 00000-0000. Another yellow box says "Use the first name listed as the account holder." with a red arrow pointing to "JOE SMITH". A third yellow box says "Questions: Call 1-888-221-7070, 24 hours a day, 7 days a week, RockyMountainPower.net" with a red arrow pointing to the contact information. The bill itself shows the account number 00000000 000, the due date Sep 20, 2024, and the amount due \$122.00. There are also tables for "This Month's Payment", "Your Balance With Us", "Payments Received", and "Plan Summary Since Feb 24". A bar chart titled "Historical Data - ITEM 2" shows daily kWh usage from August 2023 to August 2024.

DATE	DESCRIPTION	AMOUNT
Aug 20, 2024	Payment Received - Thank You	122.00
<b>Total Payments</b>		<b>122.00</b>

DATE	DESCRIPTION	AMOUNT
Aug 20, 2024	Payment Received - Thank You	122.00
<b>Total Payments</b>		<b>122.00</b>

DATE	DESCRIPTION	AMOUNT
Aug 20, 2024	Payment Received - Thank You	122.00
<b>Total Payments</b>		<b>122.00</b>



[← RETURN TO ALL REBATES](#)

## Contact Us

To check the status of your application, visit the [Online Rebate Portal](#).

For other incentive application support questions, please email us at [Wattsmarthomes@rockymountainpower.net](mailto:Wattsmarthomes@rockymountainpower.net). We will respond to your inquiry within one business day.

Please visit our [Frequently Asked Questions](#) page and you may find an instant answer to your question.

### BUSINESS HOURS

Monday – Friday  
9 a.m. to 5 p.m. MST

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[Changes to Wattsmart Homes Program in Wyoming- Effective October 18, 2024 – Learn more here](#)

