

# Ductless heat pumps

## WYOMING PROGRAM OVERVIEW

Make the move to a ductless heat pump (DHP) and earn cash back on your purchase. It's a simple upgrade that's far more efficient than baseboard and wall heaters. Enjoy savings of up to 50% on your heating and cooling costs with no invasive ductwork. Installation is both easy and affordable.

### REBATE INFORMATION

Rocky Mountain Power makes it simple to save on high efficiency heat pumps. Whether you have a permanently installed electric resistance heating system, natural gas or propane heated home, there are rebates available to you. We offer rebates for single-head, multi-head and ductless heat pumps for supplemental heat. Using energy wisely contributes to a sustainable energy future and helps keep electricity prices low.

### BENEFITS



Energy  
Savings



Quiet  
Operation



Heating  
and Cooling



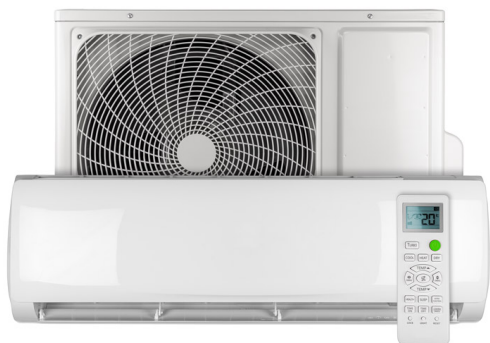
Easy,  
Low-Cost



Easy Control



Rebate Money



### DUCTLESS HEAT PUMP PROGRAM REQUIREMENTS

#### Applicable for electric homes

- A minimum 8.1 HSPF2 (Heating Seasonal Performance Factor) and 16 SEER2 (Seasonal Energy Efficiency Ratio) are required.
- Work must be completed by a **program-participating HVAC contractor**.
- Heating oil, wood heating, pellet stoves, and propane system conversions do not qualify. A supplemental heating rebate is available for gas-heated homes.
- Ductless heat pump must be installed according to the specifications outlined in the **Wyoming Technical Specifications Manual**.
- Ductless heat pump must be a new AHRI\* rated ductless (mini-split) system and must be listed on the AHRI Certified Directory: **AHRIDirectory.org**.
- Ductless heat pump must employ an inverter-driven outdoor compressor unit and a variable speed fan for indoor blower and be fully ductless.

#### Single-head and Multi-head DHPs additional requirements

- Previous primary heat source must have been a permanently installed electric resistance heating system (e.g., electric furnace, electric ceiling/wall heat) serving at least 80% of the home's conditioned living space.
- Incentive is not offered to customers replacing an existing heat pump.

#### Supplemental DHPs additional requirements

- Gas and propane heated homes qualify for a supplemental rebate when using a ductless heat pump system for bonus rooms, additions, or under-conditioned spaces.

\*AHRI - Air Conditioning, Heating, and Refrigeration Institute

EQUIPMENT PURCHASES & SERVICES	CUSTOMER REBATES	TRADE ALLY REBATES
Multi-head ductless heat pump (8.1 HSPF2/16 SEER2)	\$2,000	\$300
Single-head ductless heat pump (8.1 HSPF2/16 SEER2)	\$1,000	\$300
Supplemental ductless heat pump (8.1 HSPF2/16 SEER2)	\$500	\$100

## ADDITIONAL PROGRAM RULES

- Submit all documents within 90 days of the qualifying service completion.
- Ductless heat pump must be installed within 90 days of purchase.

## QUALIFICATIONS

- Existing homes only, not for New Construction.\*

\*For New Homes rebates and qualifications please refer to the [WattsmartHomes](https://www.WattsmartHomes.com) website or contact us at [WattsmartNewHomes@RockyMountainPower.net](mailto:WattsmartNewHomes@RockyMountainPower.net)

## REQUIRED REBATE APPLICATION DOCUMENTS

- DHP Application  
(Use the [Rebate Portal](#) to access the Application.)
- Invoice
- AHRI Number

## HOW TO APPLY

### STEP ONE: FIND A CONTRACTOR

Prior to starting a project, find a program-eligible HVAC contractor, and review the rebate qualifications together.

### STEP TWO: APPLY ONLINE

Apply online with the required documents within 90 days of project completion.

### STEP THREE: STATUS

Receive your check. Rebate checks are issued within 14 business days after we review and approve your rebate application.

Customers can locate their rate schedule on their bill or by calling **1-888-221-7070**. Rebate checks are only issued in the name of the Rocky Mountain Power account holder. Visit [WattsmartHomes.com](https://www.WattsmartHomes.com)



## CUSTOMER ELIGIBILITY

Residential electric customers in Wyoming who purchase their electricity from Rocky Mountain Power on rate schedules 2 or 18 qualify. Landlords who own rental properties served by the company in Wyoming where the tenant is billed on rate schedules 2 or 18 also qualify for this program.