

IDAHO  
dual fuel heat pumps

Get up to \$2,000 cash back

FIND A CONTRACTOR

← VIEW MORE HEATING AND COOLING REBATES

How to apply

Step 1

Prior to starting a project, find a program-eligible HVAC contractor.

[FIND A CONTRACTOR](#) →

Step 2

Review the rebate qualifications and list of required documents with your contractor and apply online within 90 days of project completion.

[APPLY ONLINE](#) →



## Save on a high-efficiency heat pump and furnace combination

Dual fuel technology combines the efficient heating and cooling performance that you get from a heat pump with the consistent heating capacity of a gas furnace. In summer, the heat pump works like a high-efficiency central air conditioner. In spring, fall and winter it provides cost-effective and efficient heating, while the gas furnace takes over only when needed during the coldest months of the year.

Check out these resources to learn more about dual fuel technology:

- [Dual fuel heat pump info sheet](#)
- [Dual fuel heat pump technical sheet in English and Spanish](#)
- [Take a modern heat pump for a spin. Learn more here.](#)

### Rebates and qualifications

Equipment purchases and services	Building type	Customer rebate
Dual fuel heat pump conversion	Single family	\$2,000
Dual fuel heat pump conversion	Multifamily	\$750

Trade ally rebates are available, [click here](#) for details.

#### Ensure the home qualifies:

- Must be an existing home, not new construction.
- Manufactured homes do not qualify.
- Oil, wood heating, and pellet stove conversions do not qualify.

#### Requirements for dual fuel heat pump electric & gas conversions:

- Work must be completed by a Program-eligible HVAC Contractor listed on the [Program-Eligible HVAC Contractor List](#), do-it-yourself installations are not eligible for rebates.
- Dual fuel heat pump must be installed according to the specifications outlined in the [Idaho Technical Specifications Manual](#).
- New dual fuel heat pump must be the current primary heat source and must service at least 80% of the home's conditioned living space.
- Dual fuel heat pump must be a new, air-source split or packaged unitary heat pump with an AHRI (Air Conditioning, Heating, and Refrigeration Institute) Standard Rating Cooling Capacity of 65,000 BTU/hr (5.4 tons) or less.
- Heat pump must be listed on the [AHRI Certified Directory](#).

#### Additional requirements for gas & propane conversions:

- **System requirements**
  - Dual fuel heat pump with 90 AFUE Gas Furnace must be a minimum 9 HSPF/15 SEER or 7.5 HSPF2/14.3 SEER2.
  - Dual fuel heat pump with 80 AFUE Gas Furnace must be a minimum 10 HSPF/16 SEER or 8.5 HSPF2/15.2 SEER2.
- Previous primary system must have been a permanently installed natural gas or propane ducted system that served at least 80% of the home's conditioned living space.
- Furnace and heat pump must be listed on the [AHRI Certified Directory](#).

**Additional program rules:**

- Submit all documents so they are received within 90 days of the qualifying service completion.
- Homes are eligible for one unit. If a customer is applying for two units or more, please [contact the program](#) before applying as additional information is required.

**Required documents:**

- [Dual Fuel Heat Pump Application](#), completed and signed.
- Itemized receipt or contractor invoice.
  - [View sample document](#)
- AHRI certificate.

Rebates and qualifications are subject to Idaho Public Utilities and Transportation Commission approval. All rebates are subject to change with 45 days' notice. Additional terms and conditions may apply.

**Customer eligibility**

Residential electric customers residing in the state of Idaho who purchase their electricity from Rocky Mountain Power on rate schedules 1 or 36 qualify. Landlords who own rental properties served by the company in the state of Idaho where the tenant is billed on rate schedules 1 or 36 also qualify for this program. You can locate your rate schedule on your bill or by calling 1-888-221-7070.

**Application details**

Prior to starting a project, find and contact a [participating heating and cooling contractor](#). Note that some rebates require a qualified contractor to install your new equipment. Review the eligibility requirements, rebate qualifications and the list of required documents with your contractor before submitting your rebate application. Equipment and service work may be inspected for compliance.

**Please include the following with your online application:**

- Your Rocky Mountain Power account number. Digital image of your itemized receipt or contractor's invoice.

**Important details:**

- Complete and submit your online application within 90 days of purchase.
- Your rebate will be issued within 14 business days after we review and approve your application. Missing information may delay processing and delivery.
- Please enter your service address and account number exactly as it's shown on your bill. You can find this information in the areas indicated below.

**When applying for a rebate, please don't use this address**

**Use the first name listed as the account holder.**

**Use this one instead.**

Questions: Call **1-888-221-7070**  
24 hours a day, 7 days a week  
RockyMountainPower.net  
Equal Payment Plan

**ROCKY MOUNTAIN POWER**

BILLING DATE: **Aug 28, 2024**  
ACCOUNT NUMBER: **00000000-000**  
DUE DATE: **Sep 20, 2024**  
AMOUNT DUE: **\$122.00**

This Month's Payment		Your Balance With Us	
Previous Amount Due	122.00	Previous Account Balance	75.55
Payments/Credits	-122.00	Payments/Credits	-122.00
Payment Plan Amount	+122.00	New Charges	+263.66
Amount Due	<b>\$122.00</b>	Current Account Balance	<b>\$217.21</b>

Payments Received		Plan Summary Since Feb 24	
DATE	DESCRIPTION	AMOUNT	
Aug 20, 2024	Payment Received - Thank You	122.00	Beginning Balance
			+249.29
			Payments/Credits
			-980.29
			Actual Charges
			+949.21
			Current Account Balance
			<b>\$217.21</b>

**Historical Data - ITEM 2**

**Your Average Daily kWh Usage by Month**

PREVIOUS MONTH	AUG 2024	AUG 2023
Aug. Daily Temp.	72	72
Total kWh	1960	1400
Avg. kWh per Day	54	48
Cost per Day	\$8.51	\$6.89

**Detailed Account Activity**

**ITEM 2 - ELECTRIC SERVICE**

CLASSID	METER READINGS	METER MULTIPLIER	AMOUNT USED
Rate	Previous	Current	THIS MONTH
1234	51772	1.0	1,665 kWh

**Looking for other ways to pay?**  
Visit RockyMountainPower.net/Pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

**Manage your account with ease**  
Popular billing options include Auto Pay, Equal Pay and choice of due dates. You can even earn a credit each month when you sign up for paperless billing. See details and enroll at RockyMountainPower.net/BillOptions

# Contact Us

To check the status of your application, visit the [Online Rebate Portal](#).

For other Incentive application support questions, please email us at [Wattsmarthomes@rockymountainpower.net](mailto:Wattsmarthomes@rockymountainpower.net). We will respond to your inquiry within one business day.

Please visit our [Frequently Asked Questions](#) page and you may find an instant answer to your question.

## BUSINESS HOURS

Monday – Friday  
9 a.m. to 5 p.m. MST

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Changes to Wattsmart Homes Program in Idaho- Effective November 25, 2024 – [Learn more here](#)

